

DATE: May 14, 2025

TO: 911 Emergency Response Advisory Committee

FROM: Connie Shepperd, Sparks Police Department, Police Service Manager, 775-353-2241 ext. 5550, cshepperd@cityofsparks.us

THROUGH: Chris Cawforth, Chief of Police

SUBJECT: [For possible action] - : A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks PSAP for the renewal of Priority Dispatch ProQA/EFD Quality Performance Review Services for an amount not to exceed \$16,872.00.

SUMMARY

A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks PSAP for the Renewal of Priority Dispatch ProQA/EFD Quality Performance Review Services for the amount of \$16,872.00.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – Sparks Dispatch.

PREVIOUS ACTION & BACKGROUND

The E911 Committee first approved the use of ProQA for Washoe PSAP in 2015 and has approved the annual cost/fees each year. In 2018 Reno PSAP requested funding for EPD and EFD, which was also granted by this Committee.

In May 2020, funding was approved for Sparks' ProQA EFD protocols and has approved the annual costs/fees each year. In March 2022, funding was approved for Sparks' Priority Dispatch Quality Performance Review services. Today's request is to reimburse Sparks PSAP for the renewal of the Quality Performance Review services.

FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse Sparks PSAP for the costs associated for the renewal of ProQA/EFD Quality Performance Reviews through Priority Dispatch, in the amount of \$16,872.00.

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approves the request to reimburse Sparks PSAP for the costs associated for the renewal of ProQA/EFD Quality Performance Reviews through Priority Dispatch, in the amount of \$16,872.00.



Medical Priority Consultants, Inc.
dba Priority Dispatch Corp
110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
Phone: (801) 363-9127 Fax: (801) 746-5879
www.prioritydispatch.net
accounting@prioritydispatch.net

INVOICE

Invoice Number	SIN309106
Invoice Date	05/05/2025
Agency ID	11989

Billing Address

Sparks Police Department
1701 E. Prater Way
Sparks, NV 89434
United States

Shipping Address

Sparks Police Department
1701 E. Prater Way
Sparks, NV 89434
United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
	Q-60189		USD	06/04/2025

Product Name	Quantity	Total
Q Plus for EFD Quality Performance Review Service - EFD Expert case review and reporting of 74 cases per month, or 888 per year Subscription auto-renews without written cancellation	888	\$ 16,872.00
Net Total		\$ 16,872.00
Tax Total		\$ 0.00
Invoice Total		\$ 16,872.00

Payment Detail

FEDERAL TAX ID# 87-0447422

Check payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
P.O. Box 30847
Salt Lake City, UT, 84130-0847

Wire/ACH payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
110 South Regent Street, Suite 500
Salt Lake City, Utah 84111

Account Number: 002226546
Routing Number: 124000054
Swift Code: ZFNBUS55
Bank Name: Zions First National Bank

Credit Card payments: please visit <https://payment.prioritydispatch.net>

• (a 3% fee will be added for all credit card charges over \$5K)

Remittance Email: finance@prioritydispatch.net

Questions or Corrections: accounting@prioritydispatch.net